First Flight Real Estate Academy

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Website:

http://www.firstflightrea.com/

Policies & Procedure Disclosure

Date of Publication: March 23rd, 2025

Legal Name of Education Provider: First Flight Property Investments, LLC

Advertised Name of Education Provider: First Flight Real Estate Academy

Name of Education Director: Mike Hall

Names of Full-Time Officials and Faculty: Mike Hall (Education Director and Instructor)

Education Provider Certification

First Flight Real Estate Academy is certified by the North Carolina Real Estate Commission. The Commission's address is 1313 Navaho Drive, Raleigh, NC 27609. Any complaints concerning the Education Provider, or its affiliated instructors should be directed in writing to the Commission. A link to the Complaint Form is provided on the Commission's homepage (ncrec.gov).

Per Commission Rule 58H .0204, the Education Provider must provide each prospective student with a copy of the Education Provider's Policies & Procedures Disclosure (PPD) prior to payment of any non-refundable tuition or fee. The PPD, which is required by the NC Real Estate Commission, outlines Education Provider policies plus the rights and obligations of the Provider and the student. A signed certification that a student received a copy of the PPD must be retained by the Provider.

NO STUDENT SHALL BE DENIED ADMISSION ON THE BASIS OF AGE, SEX, RACE, COLOR, NATIONAL ORIGIN, FAMILIAL STATUS, HANDICAPPING CONDITION, OR RELIGION.

Course Offerings

First Flight Real Estate Academy conducts:

- The *Broker Prelicensing Course* required to qualify to take the license examination to become licensed as a real estate provisional broker in North Carolina; and
- The Postlicensing Education Program needed for a provisional broker to remove the provisional status of such a license.

Broker Prelicensing Course:

Course Description

This Education Provider's *Broker Prelicensing Course* consists of a total of approximately 80 instructional hours, including the end-of-course examination. Major topics addressed in the *Broker Prelicensing Course* include basic real estate concepts and law, property taxation, land use controls, environmental hazards, brokerage relationships and practices, real estate contracts, real estate financing, closing a real estate sale transaction, real property valuation, property insurance basics, fair housing laws, landlord and tenant, property management, federal income taxation of real estate, basic construction, basic real estate investment, North Carolina Real Estate License Law and Commission Rules, and Trust Account Guidelines. *Real estate mathematics is an important component of this course, and calculations will be required*.

Course Materials

Per the NC Real Estate Commission, students will not be permitted to continue a class without proof of purchase of required textbooks/manuals and materials.

- A Purchase Receipt is acceptable for downloaded textbooks/manuals.
- Be prepared to show your textbook/manual or receipt on the first day of class.

You can purchase the required textbook, Modern Real Estate Practice in North Carolina, 10th Edition, via the Dearborn website using the links below:

Modern Real Estate Practice in North Carolina 10th Edition (Textbook) - <a href="https://home.dearborn.com/shop/dearbornbookstore/real-estate-bookstore/product?prod

Modern Real Estate Practice in North Carolina 10th Edition (Ebook) – https://home.dearborn.com/shop/dearbornbookstore/real-estate-bookstore/product?productID=659015

End-of-Course Exam

The end-of-course exam will be administered on the last scheduled day of the course in the same classroom where instruction was provided and at the same beginning time of the course. For synchronous distance *Broker Prelicensing Courses*, virtual exams will be administered on the last scheduled day of the course at the same beginning time of the course.

An end-of-course exam will not be administered to any student who does not satisfy the course attendance requirement.

Students are not permitted to bring laptops, tablets, cell phones, or similar electronic devices (other than a basic calculator)

into the testing site on the day of an exam. Any student who brings such a device into the testing site on the day of an exam will be required to remove it before the exam begins.

Missed Exams

First Flight Real Estate Academy allows a *Broker Prelicensing Course* student who does not take the initial end-of-course exam as scheduled, due to an emergency, to take a makeup exam one time within 7 days of the last scheduled day of the course at a time and date stated by the Education Provider.

Failed Exams

First Flight Real Estate Academy allows a *Broker Prelicensing Course* student who takes but does not pass either the National and/or the State Section of the initial end-of-course exam to retake the applicable Section(s) end-of-course exam one time. Retake exams must be within 7 days of the last scheduled day of the course at a time and date stated by the Education Provider. Retaking either the National and/or the State Sections of the initial end-of-course exam due to a non-passing grade will incur a \$50.00 one-time fee.

Eligibility Requirements for Course Completion Certificate

To successfully complete the Broker Prelicensing Course and receive a course completion certificate, a student must:

- a) meet the attendance requirements, and
- b) timely submit completed in-class and take-home assignments, and
- c) pass the end-of-course exam with a minimum score of 75% on **BOTH** sections:

National Section – 75% (60 out of 80 questions) State Section – 75% (45 out of 60 questions)

All-Inclusive Tuition/Fees

First Flight Real Estate Academy only accepts Visa or Mastercard (credit or debit) Tuition must be received in full at the time of registration

Broker Prelicensing Course: \$375

The textbook is **NOT** included in *Broker Prelicensing Course* tuition

For textbook information and purchase, please see the link provided on the school website https://www.firstflightrea.com/

Annual Summary Report

During the July 2023 – 2024 license year, First Flight Real Estate Academy had not yet received NCREC education certification and did not operate as a real estate education provider.

License Examination Performance Report

During the July 2023 – 2024 license year, First Flight Real Estate Academy had not yet received NCREC education certification and did not operate as a real estate education provider.

Broker Postlicensing Education Courses:

A Broker Postlicensing student must already possess a North Carolina Real Estate Broker license prior to registration.

Course Descriptions

Post 301 - Brokerage Relationships and Responsibilities - (30 instructional hours)

Topics addressed in this course include a review of agency relationships in real estate residential and commercial sales and commercial property management transactions, a real estate broker's legal duties to clients and customers, a step-by-step review and discussion of the functions and responsibilities of a real estate broker when working with sellers and buyers, a review of issues associated with transactions in progress when a broker leaves a firm, and a review of license status and education issues.

Post 302 - Contracts and Closing - (30 instructional hours)

Topics addressed in this course include selected basic contract law concepts, real estate sales contract preparation, sales contract procedures, buyer's due diligence, closing procedures, Real Estate Settlement Procedures Act, closing disclosure preparation, contracts for deed, options, and selected real estate license status and education issues.

Post 303 - NC Law, Rules, and Legal Concepts - (30 instructional hours)

Topics addressed in this course include general NC licensing requirements, brokerage compensation issues, the disciplinary process, specialized types of real estate, property management in NC, and miscellaneous laws and legal concepts.

Course Materials

Each student is required to use and have immediate access to the <u>current</u> editions of the NC Real Estate Manual and North Carolina License Law and Commission Rules booklet during each Postlicensing course session.

- Purchase a physical copy of the NCRE Manual here: https://www.ncrecpubs.org/north-carolina-real-estate-manual-paper
- Purchase a subscription to the digital version of the NCRE Manual here: https://rem.ncrec.gov/
- Obtain a free PDF copy of the North Carolina Real Estate License Law and Commission Rules booklet here: https://www.ncrec.gov/Pdfs/Rules/NCRECLawAndRules.pdf
- Purchase a physical copy of the North Carolina Real Estate License Law and Commission Rules booklet here: https://www.ncrecpubs.org/north-carolina-real-estate-law-commission.

End-of-Course Exams

The end-of-course exam will be administered on the last scheduled day of the course in the same classroom where instruction was provided and at the same beginning time of the course. For synchronous distance, *Broker Postlicensing Courses*, virtual exams will be administered on the last scheduled day of the course at the same beginning time of the course.

An end-of-course exam will not be administered to any student who does not satisfy the course attendance requirement. Students are not permitted to bring laptops, tablets, cell phones, or similar electronic devices (other than a basic calculator) into the testing site on the day of an exam. Any student who brings such a device into the testing site on the day of an exam will be required to remove it before the exam commences.

Missed Exams

First Flight Real Estate Academy allows a *Broker Postlicensing Course* student who does not take the initial end- of-course exam as scheduled, due to an emergency, to take a makeup exam one time within 7 days of the last scheduled day of the course at a time and date stated by the Education Provider.

Failed Exams

First Flight Real Estate Academy allows a *Broker Prelicensing Course* student who takes but does not pass either the National and/or the State Section of the initial end-of-course exam to retake the applicable Section(s) end-of-course exam one time. Retake exams must be within 7 days of the last scheduled day of the course at a time and date stated by the Education Provider. Retaking either the National and/or the State Sections of the initial end-of-course exam due to a non-passing grade will incur a \$50.00 one-time fee.

Eligibility Requirements for Course Completion Certificate(s)

To successfully complete a Broker Postlicensing Course and receive a course completion certificate, a student must:

- a) meet the attendance requirements, and
- b) timely submit completed in-class and take-home assignments, and
- c) pass the end-of-course exam with a minimum score of 75%.

All-Inclusive Tuition/Fees

Broker Postlicensing Courses: \$175 per 30-hour course.

Required textbooks are <u>NOT</u> included in Broker Postlicensing Course Tuition. Please see link provided on school website, <u>https://www.firstflightrea.com/</u>, for information regarding textbooks.

General Information

Registration

To enroll in a *Pre-licensing Course* at First Flight Real Estate Academy, prospective students must complete the registration form found on the school website, https://www.firstflightrea.com/ and pay the tuition fee in full using Visa or Mastercard. The Academy does not accept cash or checks. Textbooks are not included in the tuition and must be purchased separately. Links are provided on the school website for purchasing the textbook. The minimum age to obtain a real estate license in North Carolina is 18. To enroll in a Broker Prelicensing Course with First Flight Real Estate Academy, you must be at least 18 years of age prior to the first class meeting.

To enroll in a *Broker Postlicensing Course*, a student will need a North Carolina real estate license number. A student who has passed the North Carolina Licensing Exam but has not received a license number yet must receive his/her license number before the last day of class.

Tuition and Fees

First Flight Real Estate Academy only accepts Visa or Mastercard (Credit or Debit.) The Academy does not accept cash or checks. Tuition must be received in full.

Attendance

- Students in an in-person or synchronous distance learning *Broker Prelicensing Course* must attend a minimum of 80% of all scheduled instructional hours. Students are required to attend the first class session.
- Students in an in-person or synchronous distance learning *Broker Postlicensing Course* must attend a minimum of 90% of all scheduled instructional hours. <u>Students are required to attend the first class session.</u>
- Attendance will be closely monitored, including late arrivals and early departures from class sessions and from all
 scheduled breaks during in-person and synchronous distance learning courses. All time missed will be recorded for
 each student. Students enrolled in synchronous distance learning classes must have their cameras on and be visible
 to the instructor from the beginning to the end of each class session to be counted as present.

Course Cancellation or Rescheduling / Refunds

First Flight Real Estate Academy reserves the right to cancel or reschedule a course as needed. Students enrolled in a rescheduled or cancelled course will be given a minimum three (3) calendar day notice of the cancellation or revised course schedule.

If a course is cancelled or rescheduled, students will have the following options:

- Students may receive a full refund of their tuition.
- Students may opt to have their tuition applied to a future class.

Withdrawals and Transfers for Prelicensing and Postlicensing Classes / Refunds

A student may withdraw from a course by giving written notice to the Education Provider prior to the start of the course. In such event, the student will have the following options: If the Academy receives written notice of the student's intent to withdraw from a course at least three (3) working days prior to the starting date of the scheduled course, all monies deposited will be refunded. After that time and prior to the second class session, a \$100 Administrative Fee is non-refundable.

A student who terminates enrollment in a course either with written notice to the Education Provider or by no longer attending a course on or after the second class meeting will not be entitled to a refund of any portion of paid tuition.

Before the second class meeting, a student may also choose to forgo a refund and transfer to a like class within six months of the notification of withdrawal. If any class materials have updated for the new class, the student will be responsible for all cost associated with obtaining the updated materials.

Student Conduct

Students are expected to conduct themselves in a professional and polite manner. Dismissal without recourse will be imposed for behavior that, at the sole judgment of the instructor or staff, reflects negatively on First Flight Real Estate Academy.

As an example, inappropriate behavior includes but is not limited to:

sleeping in class, talking out of turn, surfing the internet, texting and/or use of electronic devices during instruction, initiating or accepting phone calls during instruction, working on activities not connected to the course

First Flight Real Estate Academy does **NOT** permit students to bring any weapons or fire arms on the school's property.

Cheating

If a student is discovered to be cheating in any manner during an examination, the student will be immediately dismissed, receive a failing course grade, not be eligible for any retake or makeup policies, and will be reported to the North Carolina Real Estate Commission [per Commission Rule 58H .0203(h)].

Special Accommodations Request Procedure

First Flight Real Estate Academy complies with the Americans with Disabilities Act (ADA) and strives to ensure that no individual with a disability, as defined by the ADA, is deprived of the opportunity to participate in a course. Students requesting a special accommodation must submit a letter from a <u>medical professional</u> specifying the needed accommodation before the end of the first week of class. (For in-person classes, only service animals, as defined by the ADA, are permitted.)

Inclement Weather / Emergency

In the event of inclement weather or a local or national emergency, students will receive a notification to the email address the student used for class registration from the Academy as soon as possible with information regarding the class(es).

Course Schedules

Course schedules are published separately from this *Policies & Procedures Disclosure*. Schedules are posted on the Education Provider's website https://www.firstflightrea.com/ and are also available at the Academy upon request.

Use of Technology in the Classroom

First Flight Real Estate Academy is not responsible for lost or stolen electronic devices.

If wireless internet access is provided at in person instruction, the Education Provider is not responsible for disruptions in or problems with the service.

At the Instructor's discretion, First Flight Real Estate Academy allows the use of laptops, tablets, and similar devices in the classroom.

If such devices are permitted, the following guidelines will be enforced to minimize distraction from the learning environment:

- Students may use electronic devices to enhance their learning, including taking notes, researching class topics, or viewing the on-line version of the NC Real Estate Manual. Sending personal emails/texts, shopping online, visiting social networking sites, or playing games are disruptions and are not acceptable student conduct. If an instructor discovers that a student is using an electronic device for these (or similar) purposes, the student will be given a one-time warning in writing from the instructor and copying the Education Director of the Academy. If the incident occurs again, the student will be required to leave the class, and no refund will be provided.
- Instructors, at their discretion, may designate times during which students may and may not use their electronic devices
 during class sessions. If an instructor has directed students to discontinue use of electronic devices, all students must put
 away their devices immediately. If a student does not follow an instructor's direction to discontinue use, the student will
 be given a one-time warning in writing from the instructor and copying the Director of the Academy. If the incident occurs
 again, the student will be required to leave the class, and no refund will be provided.
- Sound on electronic devices must be muted during class sessions.
- The possession and use of electronic devices (other than a basic calculator) are strictly prohibited during all quizzes and exams.

Visitors

Virtual and classroom courses at First Flight Real Estate Academy are open to enrolled students only. Enrolled students may not share virtual class links or bring visitors to the classroom without prior approval of the Education Director.

Communications

First Flight Real Estate Academy will only communicate with the student regarding any questions or concerns that may arise before, during, or after classes. The school will NOT communicate with anyone other than the enrolled student.

CERTIFICATION OF TRUTH AND ACCURACY

I certify that	the information	in this Policies &	Procedures	Disclosure is	true and	correct,	and that First	Flight Rea	l Estate
Academy wi	ill abide by the p	oolicies herein.							

John M. Hall, Education Director

CERTIFICATION OF RECEIPT

I certify that I received a copy of First Flight Real Est any non-refundable course registration fee or tuition.	rate Academy Policies & Procedures Disclosure prior to payment o
Full Legal Name of Prospective Student	
Signature of Prospective Student	